These General Terms and Conditions shall help you and us to deal everything easily and faithfully.

1. Scope

Solely these General Terms and Conditions will apply to all transactions between Algordanza and its customers in the actual version at the time of contract conclusion. Terms and Conditions of the customer are not applicable.

The validity of these General Terms and Conditions extends to all services offered by Algordanza. On making use of the services the customer acknowledges these General Terms and Conditions as binding to him.

2. Contract Conclusion

The customer places an order with Algordanza for the production of a personalized diamond. The contract is effected when the order placed by the customer has been confirmed in written form (order confirmation).

3. Prices

All prices are based on DDU (Delivery Duty Unpaid). The prices declared at the date of ordering are applied, errors and misprints excepted. After appearance of a new price list all previous prices shall be void.

4. Payment Terms

On placing the order the customer makes a deposit of 50% of the lump sum price. The final payment is due 10 days after receipt of the diamond.

5. Order Confirmation

The deposit of 50% of the lump sum price is regarded as order confirmation. After receipt of the deposit the production will be started.

6. Individual Production

Algordanza diamonds will be produced individually for the customers. Every stone is unique. Neither color or size nor shape can be complained as there can be taken no influence on it.

7. Cancellation

A cancellation of the order after the deposit is not possible. The deposit made cannot be refunded.

8. Delivery Time

The indication of a delivery time is only approximate and is non-binding. A longer delivery period up to twice the indicated time is esteemed to be within the normal limit.

All deliveries are based on the Incoterm DDU (Delivery Duty Unpaid).

Returns of Material

Unless otherwise agreed in the order confirmation the whole material will be used for the production of the diamond. There will be no remainders which could be returned.

9. Liability

Any claims for indemnity are excluded.

Data Protection

All data necessary for the transaction will be stored strictly according to the effective regulations of the Swiss Data Protection Act. All personal data will be considered as confidential and will not be passed on to any third parties.

10. Miscellaneous

The ineffectiveness of individual clauses does not affect the effectiveness of the contract and these General Terms and Conditions.

With appearance of an updated version of the General Terms and Conditions all previous versions lose their validity.

11. Applicable Law and Place of Jurisdiction

The regulations of Swiss Law are applied. Swiss Law will also be applied if the customer resides abroad or if shipment has to be done abroad.

Place of jurisdiction for all claims in connection with contractual agreements with Algordanza is Chur.

12. Address

Algordanza AG
Ringstrasse 34
7000 Chur

Phone: +41 81 353 74 55
E-Mail: info@algordanza.com

13. Coverage

These General Terms and Conditions apply to all contracts with every Algordanza – company.